



# ICT observatories for better governance

Policies' (R)evolution & Every European Digital

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# Challenges for (regional) development

- Economic threats & crises
- Societal challenges and global trends
- Growing social citizens interactions (netizens)
- Technology shorter cycles & ICT progress
- Datafication of the world (incl. Big Data).
- „Data is NEW OIL“ ...

# Opportunities of Data Call

- Data-driven economy and ICT-based services
- Digital Agenda Europe
- The data economy calls for new thinking on governance! How to turn data into value?
- Regions must re-estimate their own capacity to plan, assess and manage ICT investments

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# ICT observatory's holistic approach (*how*)

## Knowledge Base

- Data, metadata, DMS + area specific knowledge

## Policy Intelligence

- Business Intelligence tools + Open Data + Public services + wide set of agendas of Public Administration

## Common Sense

- eParticipation, Social networks, the picture of reality - feedback